

Digital Wayleave Management System

Created by City of Cape Town –
Corporate Project, Programme & Portfolio
Management Department

01 CATALYTIC OUTPUT

Creation of a **single, 24/7 digital system connecting 23 departments** - replacing fragmented manual approvals with **automated, instant application assessment & distribution**.

A strategic planning tool, offering desensitised access to spatial data to support **informed decision-making** on **optimal construction routes** and **locations**.

02 OUTCOME

Approval times cut from **45 days to 6 days (87% faster)**

Submission times cut from **days to minutes**

Reduced administrative barriers, business costs, project delays & errors

Greater transparency, project efficiency & business confidence

03 IMPACT

5,348

applications approved

Encourages **investment** and **infrastructure deployment**

Economic growth

04 LONGEVITY

For the foreseeable future

