



ANNUAL REPORT 2022

Cape Chamber
OF COMMERCE AND INDUSTRY



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Message from the President

We all had hoped to be savoring the retreat of the Covid-19 disaster, returning to business as usual and clawing our way back from financial strain. Instead, we are battling a new menace entirely of our own making. As the pandemic fog clears, we face an inescapable conclusion: our economy is struggling due to a failing state. Businesses both big and small are finding it increasingly difficult to succeed due to dwindling public services and spiraling costs. Instability and uncertainty wreak havoc with business confidence and performance, almost without exception.

This year the Chamber once again stepped up to the plate to facilitate cooperation and unlock opportunities for economic growth. We firmly believe that networks create opportunities, and we focused on assisting our members and our business partners in doing what they do best, even better. It may not be within our control to set all things right ourselves, but we can scale-up our united power to influence change, by mobilizing a wide-range of strategic partners with the same shared goals.

While we recognise government efforts to resolve some economic choke points, we feel our public office bearers can and should do so much better. It is imperative that those who are in key portfolios are skilled and capable. It is common cause that the Western Cape Province and the City of Cape Town has outperformed its public service counterparts in leaps and bounds, and we are all thankful for it, but this is no reprieve from current challenges. We must tackle them together. We are pleased to have strengthened our constructive dialogues with both the Province and the City.

Over the past year, the Board made bold decisions to change leadership and strategy. This has started to bear fruit, and from the latter part of 2022 we saw membership numbers beginning to climb.

Our modernised service offerings focused on increasing value for members small and large, and on strengthening the competitiveness and growth of the Western Cape economy as a whole, with particular emphasis on:

- enterprises
- value chains
- industry sectors
- precincts

We accomplished this by working with other organisations that share the same goal of realising faster economic growth. The strengthening of public-private dialogue processes to improve the competitiveness of the business eco-system keeps us steering towards a smarter network



Jacques Moolman, President

economy.

The Chamber has strengthened its role as the voice of business. We are in process of doing the same for ASAC (the Association of South African Chambers) which represents all the major Business Chambers countrywide.

I would like to thank the Executive Committee, the Board, Council, and members for their participation this past year, they have given their time freely, with commitment to the Chamber's aim to grow the economy of the Western Cape sustainably.

Our portfolio and chapter committees also deserve applause - they have embraced the changes that have come into effect this year with open arms. They drive advocacy and change in business, network and build relationships across industries and areas.

Once again, I encourage all members to join these committees, where you will be in direct contact with industry leaders, building new relationships and having a hand in eliminating impediments to economic growth.

The Chamber team with John at the helm have set the chamber on a new course and have delivered beyond expectations, a special thank you to the Chamber management and team.

The Chamber itself celebrated its 219th year of service to business and we will continue to be a pivotal institution in the landscape of the Western Cape.

Our aim is to grow the economy of the Western Cape, sustainably. Together, we will shape a better future in 2023 and beyond.

Message from the CEO

The years 2021/22 will be remembered as difficult years for the Chamber. However, some brave and profound decisions were made that changed the trajectory of the Chamber in the right direction. Emerging from Covid-19 and remote work, new offices were established for in-person work to continue. New leaders developed a new strategy, re-organised the team and new systems were put in place. Industry partners were mobilised, communications strengthened, and new public-private dialogue channels and processes were established. The Board, Council, Chapters, Portfolio Committees and event partners continued their good work. As a consequence, membership stopped declining, and started showing steady growth from July 2022 onward.

These changes would not have been possible without a board committed to shaping a better future. Council was equally open to finding new and better ways to serve members and the economy. Our strategic partners helped us form a network of networks that can mobilise collective effort and unlock more opportunities. Our public sector partners committed a week to dialogue, on our topics. In this way we made sure the voice of business was heard, through dialogue rather than just media.

Many changes were made to strengthen the Chamber's ability to serve members big and small. Our competency, qualifications and diversity increased. This will stand us in good stead, looking forward to 2023 and beyond. Transformational change is not easy on anyone involved. In this regard I wish to express my deep gratitude to all that contributed to this success - the dedicated staff and the pro-active members contributing their precious time to our leadership positions. Three staff members stood out and need to be commended for their pivotal roles in achieving our progress: Jennifer Dearham, Narieman Solomon and Lian du Plessis. Their tireless commitment to do what is right, their outstanding work ethic and professionalism, yielded results and set the tone for shaping a new organisational culture. A culture deeply concerned about delivering real and increasing value to members and stakeholders.

By the end of 2022, start of 2023, our membership growth trend seems promising. Industry associations are increasingly approaching to join our network. Senior academics are approaching us to collaborate. Our social media following is growing.



John Lawson, CEO

Looking forward, the first priority is to strengthen Chapter and small business services, with more layers of value addition. Our red-tape expediting will be enhanced. Cooperation across industries will be further strengthened, as will public-private sector dialogue to realise improvements in the business environment.

Things are looking up again at the Cape Chamber.



Stepping up after COVID-19

After two years of the devastating effects of the Covid-19 pandemic which followed on the heels of an economy already in decline, the year 2022 held much promise for steady recovery. However, it was not to be. Just when we thought things could possibly get better, they got progressively worse. The devastating and ongoing load-shedding, logistical issues, inflation, fuel prices over R20 a litre, rising joblessness, poverty levels and escalating crime have a crippling effect on our economy, together with ongoing corruption and the state's apparent inability to steer the economy in the right direction.

For us as a Chamber, it could not possibly be business as usual going forward. Aggressive intervention was needed. The Chamber as the voice of business, needed to stand up, lead and drive the change we seek. The year 2022 was about shaping the Chamber's responsiveness to the current economic milieu, and to this end, the Chamber instituted a number of significant shifts in strategy and operational capability with a view to helping improve the Western Cape business environment.

Strengthening the Chamber's capability



A new CEO with deep expertise in economic development, clustering industry, improving competitiveness and driving systemic economic change was appointed in January 2022. A new Financial Manager with strong capability in business administration and risk management was appointed in February 2022. After mapping out the new strategy, it became evident that the required skillsets were not all available to the organisation. An economist and research analyst was appointed in order to deepen the capability

of the Chamber to respond to the economic environment. An international trade expert was brought on board to increase the Chamber's offerings around international trade and competitiveness. A seasoned journalist as well as a social media expert were brought on board to amplify the voice of business in the media. Our new appointments have radically increased the diversity of qualifications and skillsets within our organisation, bringing fresh new ideas and increasing relevance to our members.

Part and parcel of creating a new structure was a difficult retrenchment process, internal reorganisation and capacity-building. The new journey and changes led to some staff resignations. A new organisational culture has evolved, one that embraces innovation.

New offices were set-up at Century City by the end of January 2022, to start functioning in-person after two years of remote work during the COVID pandemic.

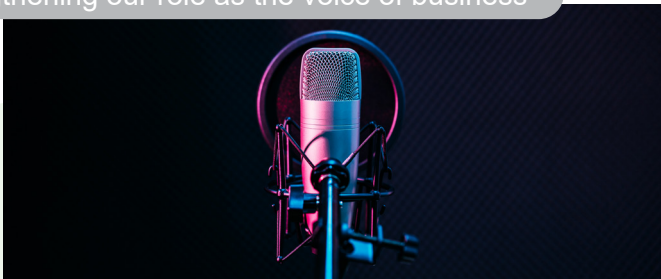
Developing a new strategy



A new strategy was developed that included the conceptualisation of new service offerings to members, a new business model and new revenue streams. The offerings now also address the needs of large firms, which are very different to those of small firms. Small firms are primarily concerned about connecting to new customers and persons they can learn from. Larger firms are more concerned about collective competitiveness

and resolving the growth-stifling impediments in the business environment. The implementation strategy includes creating, building and leveraging new partnerships to strengthen delivery. This new strategy was approved by the Board by February 2022 and systematically implemented throughout the year. The website was updated to reflect a new image of a professional organisation that understands its role in the economy.

Strengthening our role as the voice of business



Our role as “the voice of business” ([Website](#), [Facebook](#), [LinkedIn](#)) was strengthened to ensure we voice the right issues, and when we do, that the right decision-makers hear and respond to this voice. Towards this end a comprehensive process of mobilising stakeholder participation, including the business environment survey, preceded the public-private dialogue to ensure intelligent priorities for improvement are identified and presented as solutions and not just complaints. This has enabled us to become more pro-active in shaping narratives, in addition to commenting on media-suggested topics. Our responses to media queries in traditional media have been professionally produced by a senior newspaper journalist. In December we stepped up to start producing video and podcast content. As a consequence, our social media following has steadily increased.

Mobilising organised business



After years of fragmentation, the team also managed to form the industry Network of Networks. Twenty four Industry Sector Associations agreed to partner with the Chamber and each other to learn and collectively shape a better economy. A spectacular event celebrated the formation of this network on 24 August at the CTICC. The Chamber supported these associations with training in clustering and in developing business cases for public-private sector dialogue.

We strengthened our partnership with other leading Chambers in South Africa through ASAC and recently hosted ASAC at our offices in Cape Town. Consisting of all the leading business chambers in the country, ASAC is emerging as the leading national Chamber association.

Mobilising the voice of business through the Business Environment Survey



In August, the Chamber launched the first regional Business Environment Survey based on the Global Competitiveness Index (GCI) Critical Factor Framework. Two hundred and forty-eight respondents completed the extensive survey on the key impediments to economic growth. Informed by these findings, the Chamber and its network partners identified priority areas for improvements and developed concrete business cases on specific issues with proposed solutions in order to improve our economy from access to health care to improved port throughput.

Business Environment Pillars	Portfolio of Business Cases
1. Institutions	National Treasury Procurement policy loophole CoCT built environment procurement risks Film foreign investment hampered by Gov. process Film TV and stills productions at SA parks Copyright & Performers' Protection Amendment Bill ICT for public sector service delivery Business involvement in local crime prevention More effective public sector investment
2. Infrastructure	Port throughput 24/7 Improved truck operations at Port of CT Better drivers, safer taxis Municipal waste management services
3. ICT adoption	ICT for public sector service delivery
4. Health	Pharmacies services to public patients
5. Skills development	Skills levy & SETA efficacy Capacity building for the creative economy
6. Labour market	Ease of hiring and firing for SMEs
7. Financial system	SME finance access
8. Business Dynamism	Cluster development facilitation services
9. Innovation capability	University presence in the innovation system SME uptake of Sustainability Practices

Note: Eskom and load-shedding is a known problem with a huge amount of resources already deployed.



Mobilising the public sector through the PPD (Public-Private Dialogue)

To communicate the identified issues and proposed solutions detailed above, our first Public-Private Dialogue (PPD) workshops were convened from 5-8 December 2022. The dialogue received broad-based participation from a range of relevant public sector authorities and our network partners. The twenty business cases listed above were

discussed. Several Industry Associations also contributed their business cases for their identified priorities. These dialogues fed straight into the new Growth 4 Jobs (G4J) strategy of the Western Cape government and agreement in a number of cases to set up working groups to effect the changes that the business cases proposed.

Outreach and communication



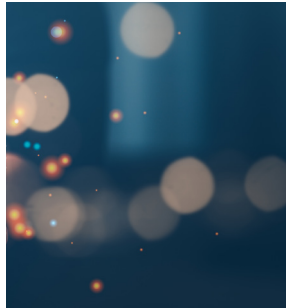
With the idea of improving first impressions and refining the image of the Chamber, new and modernised corporate branding was developed and rolled-out and our website was reworked in order to build a more engaging user interface and a more professional image.

Online work streams were created as a mechanism for the engagement of businesses on strategic issues affecting the business environment in order to encourage broad-based participation in growing the economy of the Western Cape.

The Chamber refocused its media touchpoints. Our media outreach is increasingly proactive, we are focusing on shaping the narrative and strengthening the Chamber's share of voice in the media. Our media statements, opinion pieces and commentary has been professionally produced by a senior newspaper journalist and we saw the results of our strategic content generation with a growing number of social media followers that has almost doubled in December alone.

Our reliable and informative weekly newsletter that puts out topical and relevant information has more than ten thousand subscribers.

International trade desk



We focused on growing our competencies in international trade and investment promotion and made a new appointment with deep expertise in export market development and investment promotion. The Chamber's focus is to ensure that our international partnerships yield value for our members in strategic markets, with improved service offerings in this regard.

Trusted verification services



The Cape Chamber of Commerce and Industry is an issuing body for Certificates of Origin and other export-related documents. Certification generates a huge portion of the Chamber's revenue and during 2022 a total of 136,763 export documents were certified. In comparison with the other leading chambers, we managed to perform best in issuing Certificates of Origin.

Trade promotion and facilitation



The Chamber hosted numerous in-person meetings with Ambassadors, High Commissioners, Trade Commissioners and officials from trade and investment promotion agencies and international chambers of commerce and received numerous business delegations.



Partnerships with development agencies

The Chamber acts as an implementing partner to donor agencies and development organisations and in 2022 implemented the below donor-funded programmes.

Global Export Accelerator Programme (GEAP): The Cape Chamber partnered with the Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH and the South African Supplier Diversity Council (SASDC) and rolled out the GEAP in 2022. GEAP is aimed at stimulating job creation and income generation for black-owned SMME's to heighten global competitiveness and grow their markets internationally. A 12-month programme that commenced in July 2022 for 40 entrepreneurs, ending June 2023. The Chamber, through implementing the programme, aims to contribute to the creation of the following indicators in the Western Cape:

- 120 additional jobs (35% women);
- 200 people to improve their employment situation; and
- 40 enterprises to enhance their business capacity.

Trade Forward Southern African SACU + Mozambique Export Promotion Project:

In 2022, Trade Forward Southern Africa (TFSA) and the Cape Chamber rolled out the Export Trade Training Programme with a coach from TFSA Women in Trade partner organisations. The first course saw 17 predominantly black female entrepreneurs graduate after an 8-week course that provided them with a roadmap to export through 2 accelerator boot camps, seven actionable modules, 1:1 mentorship with an expert mentor and a weekly group coaching session. The online training provided insights into the current global trading environment, the ability to assess the export readiness of the company and core knowledge about exports, all necessary fundamentals for success in exporting. In December 2022, a second cohort of 12 predominantly black-owned enterprises started the Export Trade Training Programme. The graduation for this cohort is scheduled for the end of February 2023.



Business Information

The Business Information Department assisted businesses on a variety of business-related matters at the local, regional, national and international levels. In 2022, over 600 business-related enquiries were received and addressed by the Business Information Department. The queries varied from customs-related matters, providing information on the export regulatory environment, assistance to exporters who experience blockages in the export

trade process, providing economic information and processing trade and investment enquiries.

The information is sourced on a continuous basis from a broad network of contacts and our knowledge base that has been built up over decades. In addition the Chamber has appointed a Researcher: Economic & Enterprise Development to further strengthen its research capabilities.

This unit is also responsible for producing the reliable and informative weekly newsletter that puts out topical and relevant information has more than ten thousand subscribers.



Enterprise Development

The Chamber held over 221 online events in 2022, including awareness building, training courses, aimed at improving competitiveness of entrepreneurs through providing learnings on pragmatic topics - such as finance and accounting, tax, digital marketing, SEO, business management, brand building, contractual matters and forensics.

Chapters



Coming back after Covid-19, our Chapter leaders and Secretariats brought the in-person network events alive again, thanks to active Chairpersons.

Athlone/Cape Flats Chapter



Chairperson: Rabia Achmat
Vice-Chairperson: Rustim Ariefdien
Secretariat: Linda Roopen

Five meetings were held for the year and this chapter was well represented on Council and various other Chamber activities. In addition, guest speakers were organised to host the following webinars:

- The Value of Mentorship to the Entrepreneur by *A Parkar, Aasha Investments*
- Self-Employment – The Real Solution to Unemployment by *R Bownes, DreamXchange*
- Why do I need to keep financial records? Is it just for SARS? by *R Toefy, Rushaan Toefy Financial Services*
- Connecting Employers and Job Seekers by *C van Der Berg of JobJack*
- Disability Colloquium – Skills and Employment – Opportunities and challenges faced by people with disabilities by *Jacques Moolman (President, Cape Chamber), Michael Bagraim (Labour Law Specialist), Natasha Mazzone (Chief Whip to the Opposition), Peter Ross (ActivPro), Rustim Ariefdien (Disability Specialist/ Chairperson Institute for the Promotion of Disabled Manpower), Anthony Ghillino (Chairperson Western Cape Network on Disability), Professor Gubela Mji (Stellenbosch University) and Wendy Nefdt (Epilepsy South Africa)*
- Provisional Tax by *R Toefy, Rushaan Toefy Financial Services*
- Understanding the Significance and Value of Submitting the Work Skills Plan & the Annual Training Report by *M Ritters of Association for Skills Development*
- Mental Health Awareness in the Workplace by *Z Hajwani of Altitude Group & Professor Sean Kalinski of UCT*
- Annual Disability Summit speakers included *Jacques Moolman (CCCI president), Wendy Nefdt (Epilepsy SA), Shanaaz Abdol (Altitude Skills), Marius Erasmus (JobAble), Megan Brooks (Training Force), Jabaar Mohamed (DeafSA) Malcolm Alexander: (Transport SETA)*

Cape Town Central Chapter



Chairperson: Jenni Vermaas
Vice-Chairperson: Mark Wernich
Secretariat: Linda Roopen

Four meetings and one informal luncheon-networking event were held for 2022. This chapter was well represented on Council and the Portfolio Committees.

- Coffee Clubs
- Why Survive when you can Thrive, *Enver Mally, CEO African Eagle Day Tours*
- Small Window of Opportunity – Building a Business during Lockdown, *Johno Meintjes of Jeff*
- Showcase Your Business event
- Cape Town Cares, *Jeremiah Foster, Destination Safety Co-ordinator at Cape Town Travel and Muneeb Hendricks, Safety and Security Manager at the Cape Town Central Improvement District*
- Networking event

Helderberg Chapter



Chairperson: Amanda van der Merwe
Vice-Chairperson: Craig Austen
Secretariat: Linda Roopen

Three committee meetings were held and the chapter was well represented at the Council Meeting and all the other Chamber activities.

- Networking event
- The importance of safety and security in your business, Securite Security and Dahua Technology South Africa

Khayelitsha/Mitchells Plain Chapter



Chairperson: Ntobeko Boyana
Vice-Chairperson: Natasha Wagiet
Secretariat: Linda Roopen

Four committee meetings were held and this chapter was well represented at the Council and various other Chamber activities this year. Drawing on partnerships with existing Cape Chamber of Commerce members such as ENSAfrica, a host of webinars focussing on topics ranging from contractual matters to forensics have been conducted throughout the year.

Webinars:

- Company Registration, Company Structures, SMME support and Director Rights, Responsibilities and Duties
- Forensic Series I Session One

- IP 101 for Entrepreneurs
- High Level Overview of Business Vehicles in SA
- Focus on different business vehicles available to entrepreneurs
- Forensic Series I Session Two
- Directors Rights and Responsibilities
- Business Management Series I Session One
- HR Interview Skills and CV Writing
- Forensic Series I Session Three
- Business Management Series – Session Two
- Business Management Series – Session Three
- Business Management Series – Session Four
- Business Management Series: Series – Session Five
- Business Management Series: Session Six – 2022
- Commercial leases & the Landlords right to evict
- Property Law Essentials

South Peninsula Chapter



Chairperson:	Vacant
Vice-Chairperson:	Mary Jean Thomas-Johnson
Secretariat:	Linda Roopen

The highlight of this year for Members was the move from virtual to in-person meetings. Six Committee Meetings took place and the chapter was well represented on Council and at various other Chamber activities.

Webinars:

- Five Proven Ways to Sell Your Way to Prosperity, *Christian Harbeck: ActionCoach*
- Difficult Discussions - How to stay connected and in dialogue, *Language Boss*
- Learn finance and accounting in 3 short sessions, *Finance Fusion*

Social media Webinars, *Buhle Lindwa of Lindwa Communications:*

- Social Media Masterclass (Part One)
- Writing for the web: writing content that converts customers
- Digital strategy for business: best practices for increasing online visibility
- SEO secrets for social media: You don't have to go viral to be seen
- How to build a professional brand online: LinkedIn personal branding 101
- Women In Business - Building the Brand of You"
- SEO Secrets for Social Media: You don't have to go viral to be seen
- Writing for the Web: SEO Copywriting Done Right!
- Social Media Marketing Masterclass (Part Two)

Networking events:

- Business Breakfast: Showcase Your Business
- Business Breakfast: Global Entrepreneurship Month, *Shona McDonald, Founder and CEO of Shonaquip*
- Virtual Event: How to Create the Mind-set that Aligns with Success, *Lee Roebeck*
- Entrepreneurs: Face Your Fears and Achieve Any Goal, *Lee Roebeck*

Cape Coast Chapter



Interim Chairperson: Dan Snyder
Vice-Chairperson: Lee-Ann Viola
Secretariat: Chantal Thysse

The Chapter Committee held two successful committee meetings and an additional two collaborative meetings with a potential stakeholder. Critical Skill Shortages within the broader spectrum of all industry sectors remain a topic of discussion.

A stronger collaboration with other business groupings and individuals of influence within the demarcated area of the Cape Coast Chapter must be engaged to further strengthen the level of awareness of the Chamber's presence in the area. We are therefore calling for candidate nominations as committee members for the Cape Coast Chapter Committee, not only to enlarge the number of members on the committee, but to broaden the member-demographics to be more representative of the area.

Tygerberg Chapter



Chairperson: Jason Kruger
Vice-Chairperson: Margaux Gaigher
Secretariat: Chantal Thysse

The Tygerberg Chapter in 2022 held six chapter committee meetings, five in-person events and one virtual meeting and has grown from four to nine members within the year 2022.

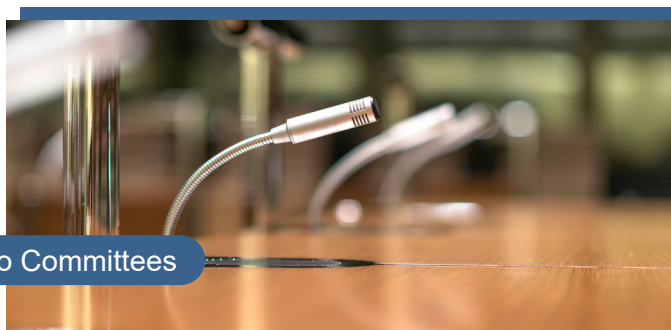
- Tygerberg Chapter Virtual Network: Getting Clients to Say, Yes Please, by *Tessa Plen*
 - Tygerberg Chapter Business Breakfast: The Strategy of Strategic Planning at Stellenbosch Business School with *Bruce Wade*
 - Tygerberg Chapter Business Breakfast: Economic Growth and Tourism Plans for Cape Town at Stellenbosch Business School with *Alderman James Vos*
 - Tygerberg Chapter Business Breakfast: Effective Networking Techniques at Stellenbosch Business School with *Bruce Wade*
 - The committee was also invited to the City of Cape Town Business Hub Activation in Durbanville
-



Chairperson: Dr Kosie de Villiers
Vice-Chairperson: Mariaan Strydom
Secretariat: Chantal Thyse

The Chapter had five committee meetings, one meeting was held virtually.

- Round Table Meeting was held with Cape Chamber CEO, John Lawson, and Cape Chamber President, Jacques Moolman and the Mayors of Stellenbosch Municipality, Winelands District Municipality and Drakenstein Municipality
- Winelands Chapter hosted a networking event at Kanu Wine Farm



Portfolio Committees

The Portfolio Committees held an array of interactive engagements with key stakeholders during 2022 on the following:-

- “Land Reform: The current legislation and policy environment - what you need to know” by *Prof Elmién du Plessis* - Professor at the Faculty of Law at the North-West University. Prof du Plessis discussed the Constitutional imperative of land reform and what it meant for South Africa. The meeting also addressed land audits, current published, unpublished land reform policies, pieces of legislation that would impact land reform and the implications of the lapsed Bill to amend the Constitution for the future of land reform in South Africa.
- “An economic outlook on the agriculture sector in the Western Cape”. Renowned economist, *Mr Dawie Roodt*, founder and Chief Economist of the Efficient Group, addressed the members at a virtual meeting on the economic outlook of the agricultural sector of the Western, including the impact of the Russia/Ukraine war on consumers.
- “Why Organic Farming will Save the Human Race”. *Ms Liz Eglinton*, Entrepreneur and owner of Blue Sky Organics addressed the members on the concept of Organic Farming and its impact on business and the environment. Ms Liz Eglinton is a farmer and owner of the first certified organic olive and chilli farm in South Africa in 2001 and a pioneer of organic farming in South Africa.
- “What your company should know before doing business with Government”. The Chamber hosted

Rakgadi Motseto, Chief Director: Stakeholder and Clients Management of Office of the Chief Procurement Officer (OCPO) and Nhlanhla Vilakazi, Director: SCM Client Support - SCM Stakeholders and Clients Management of Office of the Chief Procurement Officer at National Treasury. The OCPO commenced with modernising and overseeing the South African public procurement system. They explained the procurement reforms, procurement system and the way in which Government does business with the private sector.

- “How adjusted is your industry for The Fourth Industrial Revolution (4IR)?” Professor Tshilidzi Marwala provided insights and a presentation on the following topics:
 - The role of the Presidential Commission;
 - Relevant policies, strategies and ambitious tasks that will position South Africa as a competitive global player;
 - The opportunities presented by the digital industrial revolution (how can a business organisation such as the Cape Chamber identify the opportunities in industrialisation, the new tools of work, the technologies needed?);
 - Unemployed youth (how can a business organisation such as the Cape Chamber make use of the new skills?); and
 - The future fit workforce.
- “Updates in Labour Laws and the Labour Relations Act Amendment at NEDLAC”. Jonathan Goldberg of Global Business Solutions discussed the latest updates in labour laws and the Labour Relations Act amendment at NEDLAC.
- Wayne Gossip a Business Development Manager for Wärtsilä Energy Solutions Southern Africa addressed members on the role that gas plays in both alleviating our current crisis and allowing us to transition towards a more sustainable and resilient power system. Wärtsilä Energy Solutions Southern Africa recently completed a study on ‘Flexible Gas Power: An Enabler of South Africa’s Energy Transition’.
- The Port Liaison Forum held monthly meetings with port stakeholders / key representatives to discuss the status of the port – its operations, equipment and infrastructure.

Chamber Governance



Board Meetings

The Board met 10 times and has 7 active sub-committees. We also had 6 Council Meetings in 2022, which included the full Board, Past Presidents, Chapter and Portfolio Committee Chairs and Vice Chairs, Council Elected members and Board Elected members as below.

Board Members			
Board Director (President)	Jacques	Moolman	Southern Sun - The Cullinan
Board Director (Deputy President)	Derryn	Brigg	Derryn Brigg Consulting
Board Director (Treasurer)	Peter	Ross	ActivPro Business Solutions cc
Board Director (Past President)	Janine	Myburgh	Myburgh Attorneys Incorporated
Board Director	Thandi	Mabena	Thandi Consulting and Trading Pty Ltd
Board Director	Paul	Hartnady	ProfitLab
Board Director	Naziema	Jappie	UCT
Board Director (co-opted)	Tilman	Von Zukowski	Efficient Wealth
Past Presidents			
Past President	Michael	Bagraim	Bagraim's Attorneys
Past President	Fred	Jacobs	Maersk South Africa (Pty) Ltd
Past President	Jeremy	Wiley	De Goede Hoop Development Company
Chapter Representatives			
Athlone - Chair	Rabia	Achmat	R Achmat Attorneys
Athlone - Vice Chair	Rustim	Ariefdien	Rustim Ariefdien Consultants cc
Cape Coast - Chair	Dan	Snyder	JFA Group
Cape Coast - Vice Chair	Lee-Ann	Viola	ActivPro Business Solutions cc
Cape Town Central - Chair	Jenni	Vermaas	Cape Town Tourism
Cape Town Central - Vice Chair	Chris	Voysey	Chris Voysey Communications
Helderberg - Chair	Amanda	van der Merwe	SDF Corp
Helderberg - Vice Chair	Howie	Frylink	Avioceon
Khayelitsha & Mitchells Plain - Chair	Ntobeko	Boyana	Ben Peta Holdings
Khayelitsha & Mitchells Plain - Vice Chair	Natasha	Wagiet	ENSAfrica
South Peninsula - Chair	Ncebakazi	Mathanzima	False Bay TVET College
South Peninsula - Vice Chair	Mary-Jean	Thomas-Johnson	Job Creation Network
Tygerberg - Chair	Jason	Kruger	Chrimata Holdings
Tygerberg - Vice Chair	Margaux	Reitsma	Uluma HR
Winelands - Chair	Kosie	de Villiers	Enterprise Dynamics
Winelands- Vice Chair	Marianne	Strydom	XL Boland Travel
Portfolio Chairs			
Agribusiness Portfolio: Chair	Grant	Whittaker	EY Cova

Agribusiness Portfolio: Vice Chair	Hillary	Brinkhuis	Thokozani Winelands Investments
Economic & Finance: Chair	Amrish	Bissoon	F.E.M. Research Consultants
Economic & Finance: Vice Chair	John	Tshabalala	ABSA
Healthcare: Chair	Alana	James	Alana James Consulting
Healthcare: Vice Chair	Vacant		
Human Resources: Chair	Kim	Filies	Platinum Drops
Human Resources: Vice Chair	Thandi	Mabena	Thandi Consulting and Trading Pty Ltd
Innovation & Technology PC: Chair	Vacant		
Innovation & Technology PC: Vice Chair	Rhomona	Gounden	RG Consulting
Industrial Focus: Chair	Peter	Haylett	Peter Haylett Associates
Industrial Focus: Vice Chair	Fulu	Mphuthi	5 Walls Pty Ltd
International Trade & Tourism: Chair	Eric	Leong Son	Enterprise Distell Group
International Trade & Tourism: Vice Chair	Jenni	Vermaas	Cape Town Tourism
Small Business Dev: Chair	Vacant		
Small Business Dev: Vice Chair	Vacant		
Transport & Infrastructure: Chair	Peter	Hugo	
Transport & Infrastructure: Vice Chair	Toto	Ntsobi	Table Bay Rapid Transit: TBRT
Elected Members from Membership			
Elected	Richard	Von Hoesslin	French Valley Marketing (Pty) Ltd
Elected	Peter	Haylett	Peter Haylett Associates
Elected	Trudi	Hartzenberg	Trade Law Centre for South Africa (TRALAC)
Elected	Guy	Whitcroft	Business Advisors and Services/ Business Fitness
Elected	Rustim	Ariefdien	Rustim Ariefdien Consultants cc
Elected by Board			
Elected by Board	Farhana	Paruk	GIBS
Elected by Board	Marco	Alfino	MTN South Africa

Cape Chamber

OF COMMERCE AND INDUSTRY

MEMBER - 2023

In early 2022, a decision was made that members with default payments greater than two months will not be recognised as active members, only paid up members to be recognised.

A debtor clean-up exercise was undertaken during the second quarter of 2022 and, with collaboration between finance and membership departments, the CRM system was aligned with the accounting system.

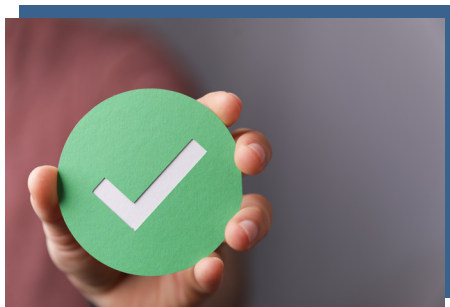
On 01 June 2022, Mercedes Benz cancelled a fleet deal that attracted +/- 300 members per year, with the final cancellations of these memberships to be take place by the end of 2023.

Active membership still grew by 17% during the second half of 2022.

External Audit



Chamber was pleased to have received an unqualified audit with no high risk findings identified.



REVENUE AND EXPENSE SUMMARY

	2022 (R)	2023 (R)	% VAR
Revenue			
Subscriptions	6 359 542,00	6 465 278,00	-2%
Certification Fees	7 572 376,00	6 668 372,00	14%
Functions and Seminars	1 311 266,00	1 152 743,00	14%
Other Revenue	47 158,00	36 296,00	30%
	15 290 342,00	14 322 689,00	7%
Expenditure			
Salaries and Consulting Fees	11 245 028,00	9 856 283,00	14%
Seminar and Functions Cost	1 331 649,00	898 092,00	48%
Postage and Telephone	311 786,00	334 572,00	-7%
Depreciation	104 420,00	376 531,00	-72%
Rent	449 732,00	338 273,00	33%
Other Administrative Cost	2 119 616,00	1 964 687,00	8%
	15 562 231,00	13 768 438,00	13%
Operating Deficit, Finance Income & Net Surplus			
Operating Surplus	135 605,00	555 912,00	-76%
Interest and Dividends Received	350 090,00	192 229,00	82%
	485 695,00	748 141,00	-35%
Summary of Financial Position			
Property, Plant and Equipment	258 393,00	272 480,00	
Investments	29 311 533,00	28 373 768,00	
Current Assets	2 886 010,00	2 175 274,00	
Total Liabilities	3 550 078,00	3 096 877,00	
Net Assets	28 905 858,00	27 724 645,00	

Vote of Thanks

The Cape Chamber of Commerce and Industry would like to express its sincere and heartfelt appreciation to our members who contribute to the work of the Chamber in so many ways. We thank each and every one of our Board members, Council members, Portfolio Committee members and Chapter Committee members, all of whom are listed by name in this report, for their tireless commitment to supporting the collective, and for their part in building a more sustainable economic future for the Western Cape. We note the passing of our committee member from the Cape Coast Chapter, Andre Swart, in the month of December 2022, whose contributions have been so valued and who will be sorely missed.

We also thank our members for their incredible generosity, from offering venues for our events to building enterprise capability through education and training. We look forward to another year of good partnerships and fruitful collaboration.

