

COVID RELIEF - DEDAT

Members assisted through the DEDAT funding	Member staff assisted through the DEDAT funding	FREE training interventions offered	FREE training vouchers redeemed
27	375	10	321



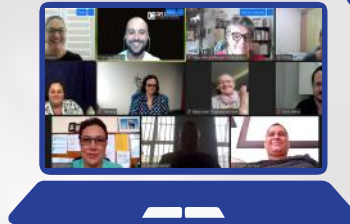
MEMBERSHIP



New Members **473** %
Fee increase in response to the effect of the pandemic on Business and our Members

CERTIFICATION

Exporters moved to e-certification:	Electronic certificates issued virtually:
2323	57,527



EVENTS

Virtual Events	Webinars
56	367
Hybrid Events	Face-to-Face
1	7

First ever virtual AGM in 217 years of history

BUSINESS INFORMATION

Queries received and resolved by our BI department	Meetings with key government officials	Member businesses saved from closure due to direct Chamber intervention	Jobs saved due to direct Chamber intervention
394	14	4	50+

Interactive event goodie boxes delivered as far as JHB
Participants livestreamed the event

150 **120**
Total event attendees
7000+

INTERNATIONAL TRADE



MOUs signed with foreign governments:	Virtual bilateral trade events:
2	3



NEW PLATFORM

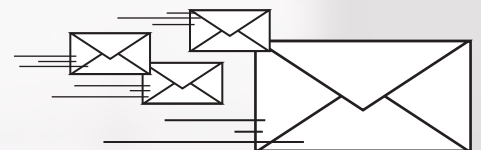
Countries	Time Zones	Chamber team members working remotely
5	3	8



SOCIAL MEDIA

9659
4045 **1773** **606**

EMAILS



Emails sent **3.4M** Campaigns sent **450**

WR@P PROGRAMME

Number of graduates supported
26



GENERAL

When lockdown was announced, we moved our entire staff offsite and didn't miss a beat within **24hrs!**

Number of Chamber staff working 16 - 18 hour days to serve our Members **25**

DIGITAL RIBBON CUTTINGS

In-person and virtual
28

